Community Health Needs Assessment 2019-20
Implementation Plan

Springfield Medical Care Systems & Springfield Hospital
Board of Directors Meeting, January 14, 2020
(SMCS and SH Board of Directors approved 1-14-20)
The 2019 Community Health Needs Assessment identified 4 priority areas:

- Dental Care/Oral Health
- Substance Use Disorder
- Mental Health
- Affordable Health Care
The Springfield HSA Community Collaborative participated in the planning and implementation of the 2019 CHNA.

Established with the purpose to “discuss and to make decisions at the community level to work towards the goal of health and well-being for those in our community” the CC has participation from more than 20 organizations.

The CC has 9 workgroups addressing specific areas and goals to improve the health and wellbeing of the population across the HSA.

These workgroups reviewed the findings of the CHNA and identified strategies and activities to address the priority areas.
Dental Care/Oral Health

**Strategy 1**
- Expand access to oral health services to children (ages 0-18) in SMCS service area

**Activities**
- make dental hygienist available for dental education, dental screening and hygiene services to elementary, middle and high schools within the SMCS service area
- secure grant funding to support dental hygiene services to maximize availability
- make referrals for follow up dental care for children seen by hygienist
- increase capacity of dental clinics to accommodate referrals of children seen by hygienist
Dental/Oral Health

Strategy 2

- Expand access to dental care for adults (ages 19-99) in HSA

Activities:

- Add two operatories to FQHC dental clinic site(s) to expand capacity of existing dental staff
- Equip operatories at FQHC dental service sites
- Add appointment times available for both hygiene and dental exams, procedures
- Evaluate need for dental outreach to senior service centers (housing, adult day, Skilled Nursing Facilities (SNFs))
- Identify and/or seek sources of financial assistance for dentures
- Make OB/GYN providers, WIC providers aware of financial assistance (i.e. Medicaid) for dental services (including dentures) available to pregnant women
- Evaluate access to oral surgery for Medicaid and/or financial assistance recipients served by SMCS
Substance Use

Strategy 1

- Expand outreach to individuals presenting with substance use

Activities

- Implement “Outreach following Opioid Overdose” initiative in Springfield
- Institute immediate, on-site referral to Recovery Coach services in Springfield Hospital ED for anyone presenting with substance use disorder
- Implement SBINS screening at all primary care sites, with anyone positive for substance user receiving immediate referral
Strategy 2

• Provide treatment on-demand

Activities

• Incorporate education on treatment options and workflows to all primary care and ED staff
• Initiate Rapid Access to Medically Assisted Treatment (MAT) in Springfield Hospital Emergency Department
• Provide on-site assessment for Intensive Outpatient Treatment
• Expand capacity to provide MAT within HSA with SMCS and other practices
Mental Health

**Strategy 1**

- Increase early identification of individuals who may benefit from mental health treatment

**Activities**

- Implement Screening, Brief Intervention, Brief Treatment and Navigation to Services (SBINS) in all primary care practice sites
- Offer Mental Health First Aid trainings to practices and community partners
- Develop strategy to implement Zero Suicide initiative within HSA
Mental Health

Strategy 2

● Improve timely access to mental health services

Activities

● Improve initiation of treatment time by 25%

● Offer Rapid Access Clinics in Springfield and Rockingham

● Complete two Plan, Do, Study, Act (PDSA) with aim of improved initiation of treatment following positive screening at SMCS primary care site
Affordable Health Care

Strategy 1

- Convene workgroup to develop strategies to improve access to primary care and specialty care

Activities

- Invite representatives from practices, community partners and stakeholders to participate in workgroup
- Review data from CHNA and other sources to identify opportunities to improve access to primary care and specialty care
- Develop implementation plan with targets to improve identified baseline measures
• The Springfield HSA Community Collaborative is guided by a charter and Steering Group which meets monthly

• Workgroups meet on a regular basis to develop strategy, coordinate activities and measure progress as defined by each group

• Progress is reviewed by the Steering Group and at quarterly meeting of the full collaborative and reported to the Vermont Blueprint for Health which provides support for CC operations