



Springfield Hospital

SPRINGFIELD MEDICAL CARE SYSTEMS

Where People Come First

Community Health Needs Assessment Implementation Plan 2019-20

Springfield Hospital Board of Directors Meeting

February 11, 2020 (Board Approved)

CHNA Priority Areas and Implementation Plan

The 2019 Community Health Needs Assessment identified 4 priority areas:

- Dental Care/Oral Health
- Substance Use Disorder
- Mental Health
- Affordable Health Care

Springfield Hospital has implementation strategies relating to three of the four key areas: Substance Use, Mental Health and Affordable Health Care. Dental care is addressed through Springfield Medical Care Systems and the work of the Community Collaborative.

The Springfield Hospital Implementation Plan will be coordinated by the Chief of Patient Care Services at Springfield Hospital, collaborating with hospital staff and the Community Collaborative, as needed, and will report quarterly progress.

Substance Use

Strategy 1

- Expand outreach to individuals presenting with substance use

Springfield Hospital Activities

- Implement Recovery Coach program in the Emergency Department in partnership with Turning Point.

Strategy 2

- Provide treatment on-demand

Springfield Hospital Activities

- Provide staff education regarding treatment options and workflow/access for substance use treatment.
- Develop Rapid Access to Medically Assisted Treatment (MAT) in the Emergency Department
- Continue to provide pharmacy services for the Rapid Access MAT program.

Mental Health

Strategy 1

- Increase early identification of individuals who may benefit from mental health treatment

Springfield Hospital Activities

- Implement Screening, Brief Intervention, and Navigation to services from within the Emergency Department through integration of care coordination.
- Link to services: Turning Point, SMCS Behavioral Health, HCRS, and Primary Care Physicians

Strategy 2

- Improve timely access to mental health services

Springfield Hospital Activities

- Conduct feasibility study for geriatric psych program development
- Engage consultant for analysis for demand and financing

Affordable Health Care

Strategy 1

- Convene workgroup to develop strategies to improve access to primary care and specialty care

Springfield Hospital Activities

- Collaborate with area health systems to develop a regional approach to maintaining access to healthcare for local communities.
- Conduct focus group regarding improving access and affordability of care for specialty and hospital services.