CLINICAL CARE COORDINATORS

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Springfield Medical Care Systems
Care Coordinator Fact Sheet

Care Coordinators provide community assistance for Diabetes Education, Nutrition Counseling, Behavioral Health, Self-Management Classes, Wellness Classes, Tobacco Cessation, Housing, Transportation, Medication Assisted Treatment and Social Services Support.

Patient Education

**Diabetes**
- Blood glucose monitors teaching
- Basic Plate Method
- Self-management
- CHT classes

**Asthma**
- Appropriate Inhaler Use
- Triggers
- Self-management
- CHT classes

**Hypertension**
- JNC 8 guidelines
- DASH Diet-includes plate method
- Self-management
- CHT classes

**Tobacco Cessation**
- Self-management
- CHT classes

**Medication Reconciliation**

**Panel Management**
- Collaboration with providers on panels
- Hospital discharge phone call within 3 days
- ER Follow up
- No Show Tracking
- Chronic Disease Measure Tracking
  - e.g. Diabetes, HTN, Asthma, etc.

Coordination of Care

**Lifestyle Medicine**

**Medication Assisted Treatment**

**Behavioral Health**

**Specialist/Testing**
- e.g. Visits, follow up on medications, consult notes

**Transportation**

**Insurance Support**

**Housing**

**Food**

**Pharmacy Assistance**

**Durable Medical Equipment (DME)**

**Health Access**

**Access to social services**
- e.g. 3 squares, economic services, WIC, Reach Up

Collaboration with Community Resources

**Community Health Team (CHT)**

**VT Chronic Care Initiative (VCCI)**

**Children with Special Health Needs (CSHN)**

**Visiting Nurses Association (VNA)**

**Health Care & Rehabilitation Services (HCRS)**

**Vermont Department of Health (VDH)**

**Agency of Human Services (AHS)**

**Senior Solutions**

**Parent/Child Center**

**School Nurses**

**Team meetings**

…many others